

Instructions for claiming E-card

From: ecards@heart.org

To: Andrew Miller

Subject: Your AHA eCard



PLEASE DO NOT REPLY TO THIS EMAIL ADDRESS. YOU WILL NOT RECEIVE A RESPONSE TO REPLIES TO THIS EMAIL ADDRESS.

Dear Andrew Miller,

Congratulations on completing your American Heart Association Training!

You have been issued an electronic course completion card - or eCard. After you have completed the claiming process, this card is a valid AHA course completion card and can be presented to an employer as proof that you have successfully completed training. This eCard will expire two years from the issue date.

Your eCard is not valid until you have claimed it.
Please click the link below to confirm your information and claim your card.

[Click here to claim your eCard](#)

If clicking above does not open the correct web page for claiming your eCard, copy and paste this URL into your browser window:

<https://ecardsdev.heart.org/student/eCards?cid=12986542-62GF-8E19-AC05-92E47KAZP456>

Please contact your AHA Training Center if you have any questions.

Thanks you and congratulations!

American Heart Association

This is the e-mail you will receive asking you to claim your card. Click the blue area “click here to claim you e-card”

Instructions for claiming E-card

The screenshot shows the 'CPR & First Aid INSTRUCTOR NETWORK' website. At the top, there are navigation links for 'VOLUNTEER' and 'WARNING SIGNS', a search bar, and a 'DONATE' button. The main heading is 'Claim Your eCards'. Below this, a note states: 'You must complete and submit the information below to claim your eCard.' The form consists of several input fields: 'First Name' (with 'Andrew' entered), 'Last Name' (with 'Miller' entered), 'Email' (with 'andrew.miller@mail.com' entered), 'Phone' (empty), and 'Security Question' (a dropdown menu with 'Select Security Question' selected). To the right of the form is a preview of the eCard, which includes the following information: eCard Code: 176501000229; Instructor: Jeff Gorham; Training Center: HOPE Valley Community College, Training Center ID: TXA10044, 2970 N State Hwy 19, Palestine, TX 75803 USA, (903) 729-0256.

When you open the e-mail, check to see that your name is correct as it should appear on your card. If it is not correct, contact the agency who provided the class **BEFORE** you claim it, and they can correct the information

Instructions for claiming E-card

The screenshot shows a web form for claiming an E-card. On the left, there are input fields for 'Last Name' (containing 'Miller'), 'Email' (containing 'andrew.miller@mail.com'), and 'Phone'. Below these is a 'Security Question' section with a dropdown menu showing 'Select Security Question' and a 'Security Answer' field. A green box highlights the Security Question and Answer fields. To the right, a grey box contains instructor information: 'Instructor Jeff Gorham', 'Training Center HOPE Valley Community College', 'Training Center ID: TXA10044', '2970 N State Hwy 19', 'Palestine, TX 75803 USA', and '(903) 729-0256'. At the bottom, there is a 'Terms of Use' link, radio buttons for 'I agree to the terms of use' and 'I do not Agree', and a red 'SUBMIT' button.

You will be asked to choose a security question and answer, to use to access your card in the future- **remember it**

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1. I would recommend my instructor(s) as someone who helped me learn.
 Strongly disagree Disagree Neither agree or disagree Agree Strongly agree

2. I am confident in my ability to perform resuscitation skills/techniques when needed.
 Strongly disagree Disagree Neither agree or disagree Agree Strongly agree

3. I received feedback that improved my hands-on skills.
 Strongly disagree Disagree Neither agree or disagree Agree Strongly agree

4. My performance was evaluated fairly.
 Strongly disagree Disagree Neither agree or disagree Agree Strongly agree

5. The cases presented in the course were relevant to my clinical setting.
 Strongly disagree Disagree Neither agree or disagree Agree Strongly agree

6. Debriefing after the cases improved my resuscitation abilities.
 Strongly disagree Disagree Neither agree or disagree Agree Strongly agree

7. The practice sessions/cases improved my teamwork skills.
 Strongly disagree Disagree Neither agree or disagree Agree Strongly agree

8. A device or manikin was used to provide real-time measures of my rate and depth of chest compressions.
 Yes No

[Skip & Continue](#)

You will be asked to answer a series of evaluation questions. After answering, click submit at the bottom of the page

Instructions for claiming E-card

The screenshot shows the website interface for the CPR & First Aid Instructor Network. At the top, there are navigation links for 'VOLUNTEER' and 'WARNING SIGNS', a search bar, and a 'DONATE' button. The main header reads 'CPR & First Aid INSTRUCTOR NETWORK'. Below this, a personalized greeting says 'Hello, Andrew Miller'. A message prompts the user to answer questions to claim their eCard. The main content area displays the user's profile as an 'Active ACLS Provider'. It lists the following information:

eCard Code	176501000229	Training Center	HOPE Valley Community College
Name	Andrew Miller	Instructor	Jeff Gorham
Email	andrew.miller@mail.com	Course Date	8/2/2017
PHONE		Recommended Renewal Date	08/2019

Below the profile information, there is a security question: 'What was the name of your first pet?' with a link for 'Forgot security answer?'. At the bottom right, there are two links: 'View eCard: Full | Wallet | My eCards' (highlighted with a green box) and 'Email Cards'.

A confirmation page will appear showing an active card. You may click at the bottom right to view your card as a normal wallet size, or full page certificate. You may also save it to your phone or computer as a pdf document.

The link “my ecards” at bottom right will show you all ecards you may have claimed (example: ACLS, PALS, BLS).

The link at bottom right “Email Cards” allows you to forward it electronically to your employer, or anyone you wish to email a copy to.

Instructions for claiming E-card

The screenshot displays the American Heart Association's CPR & First Aid Instructor Network interface. At the top, there are navigation links for 'VOLUNTEER', 'WARNING SIGNS', a search bar, and a 'DONATE' button. The main header reads 'CPR & First Aid INSTRUCTOR NETWORK'. The central content area is divided into two columns. The left column features the 'ADVANCE CARDIOVASCULAR LIFE SUPPORT' title, the 'ACLS Provider' logo, the name 'Andrew Miller', and a confirmation statement: 'The above individual has successfully completed the cognitive and skills evaluation in accordance with the curriculum of the American Heart Association's Advance Cardiovascular Life Support (ACLS) program'. Below this, it lists the 'Issue Date' as 10/27/17 and the 'Recommended Renewal Date' as 10/27/19. A QR code is provided for verification, with a note: 'To view or verify authenticity, students and employers should scan this QR code with their mobile device or go to www.heart/cpr/mycards'. The right column contains a table of training center details:

ADVANCE CARDIOVASCULAR LIFE SUPPORT	
Training Center Name	Hope Valley Community College
Training Center ID	TX86526AD
TC Address	1112 N Stats Road Bedford, TX 76021
TC Phone	(817) 555-1212
Instructor Name	Jeff Gorham
Instructor ID	X400-95

At the bottom of the page, there is a 'SECURITY QUESTION' section with the question 'What was the name of your first pet?' and a link for 'Forgot security answer?'. On the right side, there are navigation options: 'View eCard: Full | **Wallet** | My eCards' and 'Email Cards'. A mouse cursor is pointing at the 'Wallet' link.

Here is how your wallet size card will appear in electronic form. If you want a printed hard copy, you can print it in color or black and white on paper or any heavy card stock you wish.